

GRI IDENTIFICATION TABLE

GUIDELINES 2006		Covered	Page
PROFILE			
Strategy and analysis			
1:01	Statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization and its strategy	YES	6-7
1:02	Description of key impacts, risks and opportunities	YES	6-7
Organizational profile			
2:01	Name of the organization	YES	24
2:02	Primary brands, products and/or services	YES	100-101
2:03	Operational structure of the organization	YES	24
2:04	Location of the organization's headquarters	YES	24
2:05	Countries where the organization operates	YES	8-9
2:06	Nature of ownership and legal form	YES	24
2:07	Markets served	YES	16-20, 100-116
2:08	Scale of the organization	YES	8, 9, 79
2:09	Significant changes during the reporting period regarding size, structure or ownership	YES	174-175
2:10	Awards received in the reporting period	YES	38-39
REPORT PARAMETERS			
Report profile			
3:01	Reporting period for information provided	YES	174
3:02	Date of most recent previous report	YES	174
3:03	Reporting cycle	YES	174
3:04	Contact point for questions regarding the sustainability report or its contents	YES	176
Report scope and boundary			
3:05	Process for defining report content	YES	174, 175, 176
3:06	Boundary of the report	YES	174, 175, 176
3:07	State any specific limitations on the scope or boundary of the report	YES	174, 175, 176
3:08	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsources operations and other entities that can significantly affect comparability from period to period and/or between organizations	YES	174, 175, 176
3:09	Data measurement techniques and bases of calculation	YES	174, 175, 176
3:10	Explanation of the effect of any restatements of information provided in earlier reports and the reason for such restatements	YES	174, 175, 176
3:11	Significant changes from previous reporting periods in the scope, boundary or measurement methods applied in the report	YES	174, 175, 176

GRI IDENTIFICATION TABLE

GUIDELINES 2006		Covered	Page
GRI Content Index			
3:12	Table explaining the contents of the report	YES	177-184
Assurance			
3:13	Policy and current practice with regard to seeking external assurance for the report	YES	176
GOVERNANCE, COMMITMENTS AND ENGAGEMENT			
Structure and governance			
4:01	Governance structure of the organization	YES	26
4:02	Executive duties of the Chair	YES	27
4:03	State the number of members of the highest governance body that are independent and/or non-executive members	YES	27
4:04	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body	YES	80
4:05	Linkage between compensation for members of the highest governance body and senior managers and the organization's performance	YES	95-96
4:06	Processes in place for the highest governance body to ensure conflicts of interest are avoided	YES	26
4:07	Processes for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental and social topics	YES	26
4:08	Internally developed statements of mission or values, codes of conduct and principles relevant to economic, environmental and social performance and the status of their implementation	YES	16-17, 25
4:09	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct and principles	YES	28-29
4:10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental and social performance	YES	80
Commitments to external initiatives			
4:11	Explanation of whether and how the precautionary approach or principle is addressed by the organization	YES	34-36
4:12	Externally developed economic, environmental and social charters, principles or other initiatives to which the organization subscribes or endorses	YES	46
4:13	Memberships in national/international industry associations	YES	11-12-13
Stakeholder engagement			
4:14	List of stakeholder groups engaged by the organization	YES	11-12-13
4:15	Basis for identification and selection of stakeholder with whom to engage	YES	10, 40
4:16	Approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group (The relationship and frequency of engagement with stakeholder are specifically examined in chapter 4 paragraphs)	YES	10, 11, 12, 13
4:17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting	YES	11, 12, 13

GRI IDENTIFICATION TABLE		
GUIDELINES 2006	Covered	Page
DMA EC - Disclosure on management approach EC	YES	
Economic performance	YES	16
Market present	YES	8-9
Indirect economic impacts	YES	131
DMA EN - Disclosure on management approach EN	YES	
Materials	YES	153, 163
Energy	YES	154-165
Water	YES	156-167
Biodiversity	YES	171
Emissions, effluents and waste	YES	168
Products and services	YES	152-161
Compliance	YES	159
Transport	YES	159
Overall	YES	152
DMA LA - Disclosure on management approach LA	YES	
Employment	YES	82-83
Labor/management relations	YES	86
Occupational health and safety	YES	99
Training and education	YES	95
Diversity and equal opportunity	YES	91
DMA HR - Disclosure on management approach HR		
(Lottomatica Group partially covers on human rights as it doesn't use child and forced labor)	YES*	
Investment and procurement practices	YES	129
Non-discrimination	YES	92
Freedom of association and collective bargaining	YES	86
Child labor (Lottomatica Group doesn't use child labor)	NM	
Forced and compulsory practices (Lottomatica Group doesn't use forced labor)	NM	
Security practices	YES	86
Indigenous rights	YES	29-30
DMA SO - Disclosure on management approach SO	YES	
Community	YES	34-35-36
Corruption	YES	28-29-30
Public policy	YES	28-29-30
Anti-competitive behavior	YES	30
Compliance	YES	114-115

GRI IDENTIFICATION TABLE

GUIDELINES 2006		Covered	Page
DMA PR - Disclosure on management approach PR		YES	
	Customer health and safety	YES	43
	Product and service labelling	YES	43
	Marketing communications	YES	46
	Customer privacy	YES	14
	Compliance	YES	114-115
ECONOMIC PERFORMANCE INDICATORS			
ASPECT: Economic performance			
EC1. Core	Economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital provider and governments	YES	65-66
EC2. Core	Financial implications and other risks and opportunities for the organization's activities due to climate change	YES	65
EC3. Core	Coverage of the organization's defined benefit plan obligations	YES	97
EC4. Core	Significant financial assistance received from government (Lottomatica business is carried out under government concession)	NA	
ASPECT: Market presence			
EC5. Additional	Range of ratios of standard entry-level wage compared to local minimum wage at significant locations of operation	ND	
EC6. Core	Policy, practices and proportion of spending on locally based suppliers at significant locations of operation	YES	129
EC7. Core	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation	YES	86
ASPECT: Indirect economic impacts			
EC8. Core	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind or pro bono engagement	YES	131-149
EC9. Additional	Understanding and describing significant indirect economic impacts, including the extent of impacts	YES	131-149
ENVIRONMENTAL PERFORMANCE INDICATORS			
ASPECT: Materials			
EN1. Core	Materials used by weight or volume	YES	153, 165
EN2. Core	Percentage of materials used that are recycled input materials	YES	157, 168
ASPECT: Energy			
EN3. Core	Direct energy consumption by primary energy source	YES	154-155, 165-166
EN4. Core	Indirect energy consumption by primary energy source	YES	154-155, 165-166
EN5. Additional	Energy saved due to conservation and efficiency improvements	YES	163
EN6. Additional	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives	YES	160, 165

GRI IDENTIFICATION TABLE			
GUIDELINES 2006		Covered	Page
EN7. Additional	Initiatives to reduce indirect energy consumption and reductions achieved	YES	161-162
ASPECT: Water			
EN8. Core	Total water withdrawal by source	YES	159, 167
EN9. Additional	Water sources significantly affected by withdrawal of water	NM	
EN10. Additional	Percentage and total volume of water recycled and reused	YES	156, 167
ASPECT: Biodiversity			
EN11. Core	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas (The explanation is provided in "Biodiversity paragraph")	NM	
EN12. Core	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas (The explanation is provided in "Biodiversity paragraph")	NM	
EN13. Additional	Habitats protected or restored (The explanation is provided in "Biodiversity paragraph")	NM	
EN14. Additional	Strategies, current actions and future plans for managing impacts on biodiversity	YES	171
EN15. Additional	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk	NA	
ASPECT: Emissions, effluents and waste			
EN16. Core	Total direct and indirect greenhouse gas emissions (GGE) by weight	YES	168
EN17. Core	Other relevant indirect greenhouse gas emissions by weight. (The indicator is not material for Lottomatica Group. The analysis carried out on Lottomatica activities has shown other greenhouse gas emissions are not relevant because: 1) it's assessed these emissions are not comparable with other activities which produce direct and indirect emissions related to energy consumption; 2) they are not crucial points highlighted by stakeholders; 3) they could not be reduced in remarkable way by the company actions).	NM	
EN18. Additional	Initiatives to reduce greenhouse gas emissions and reductions achieved	YES	168
EN19. Core	Emissions of ozone-depleting substances by weight (The absence of process which produces harmful ozone emissions is the reason why no remarkable emissions of these substances are metered in the considered perimeter of Lottomatica activities in Italy in 2010. The United States value is reported on page 169).	YES	169
EN20. Core	NOx, SOx and other significant air emissions by type and weight	YES	168
EN21. Core	Total water discharge by quality and destination	YES	156, 167
EN22. Core	Total weight of waste by type and disposal method	YES	157, 168
EN23. Core	Total number and volume of significant spills (The indicator is not material as Lottomatica Group activities don't involve remarkable risks of spills)	NM	
EN24. Additional	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III and VIII, and percentage of transported waste shipped internationally	YES	157, 168
EN25. Additional	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff	NA	
ASPECT: Products and services			
EN26. Core	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation	YES	152, 161
EN27. Core	Percentage of products sold and their packaging materials that are reclaimed by category	YES	157, 168

GRI IDENTIFICATION TABLE

GUIDELINES 2006		Covered	Page
ASPECT: Compliance			
EN28. Core	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	YES	159
ASPECT: Transport			
EN29. Additional	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce	ND	
ASPECT: Overall			
EN30. Additional	Total environmental protection expenditures and investments by type	ND	
SOCIAL PERFORMANCE INDICATORS			
ASPECT: Employment			
LA1. Core	Total workforce by employment type, employment contract and region	YES	82, 83, 85
LA2. Core	Total number and rate of employee turnover by age group, gender, and region (The indicator is partially covered as data are not available. Lottomatica Group commits to fully cover in 2011 Social Report).	YES*	86
LA3. Additional	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations	YES	95, 96
ASPECT: Labor/Management relations			
LA4. Core	Percentage of employees covered by collective bargaining agreements	YES	86
LA5. Core	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements	YES	84
ASPECT: Occupational health and safety			
LA6. Additional	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	YES	87
LA7. Core	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region	YES*	99
LA8. Core	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases	YES	92-96
LA9. Additional	Health and safety topics covered in formal agreements with trade unions	YES	98-99
ASPECT: Training and education			
LA10. Core	Average hours of training per year per employee by employee category	YES	95
LA11. Additional	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	YES	92-96
LA12. Additional	Percentage of employees receiving regular performance and career development reviews	YES	96
ASPECT: Diversity and equal opportunity			
LA13. Core	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity	YES	26
LA14. Core	Ratio of basic salary of men to women by employee category	YES	91

GRI IDENTIFICATION TABLE			
GUIDELINES 2006		Covered	Page
SOCIETY			
ASPECT: Community			
SO1. Core	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting	YES	34-39
ASPECT: Corruption			
SO2. Core	Percentage and total number of business units analyzed for risks related to corruption	YES	28-29-30
SO3. Core	Percentage of employees trained in organization's anti-corruption policies and procedures	YES	28-29-30
SO4. Core	Actions taken in response to incidents of corruption	YES	28-29-30
ASPECT: Public policy			
SO5. Core	Public policy positions and participation in public policy development and lobbying	YES	28-29-30
SO6. Additional	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country	YES	28-29-30
ASPECT: Anti-competitive behavior			
SO7. Additional	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes	NA	
ASPECT: Compliance			
SO8. Core	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	YES	114-115
HUMAN RIGHTS			
ASPECT: Investment and procurement practices			
HR1. Core	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening (The indicator is not applicable for Lottomatica Group as all investment agreements, made after joining the Code of Conduct, are signed after an evaluation of human rights compliance).	NA	
HR2. Core	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken	YES	129
HR3. Additional	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	NA	
ASPECT: Non-discrimination			
HR4. Core	Total number of incidents of discrimination and actions taken (The indicator is not applicable for Lottomatica Group as the company operates compliant with non discrimination principles)	NA	
ASPECT: Freedom of association and collective bargaining			
HR5. Core	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights (The indicator is not applicable for Lottomatica Group as there is freedom of association in all the Group offices)	NA	
ASPECT: Child labor			
HR6. Core	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor (The indicator is not applicable for Lottomatica Group as the Group doesn't use child labor)	NA	

GRI IDENTIFICATION TABLE

GUIDELINES 2006		Covered	Page
ASPECT: Forced and compulsory labor			
HR7. Core	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor (The indicator is not applicable for Lottomatica Group as there is not forced labor and operations with significant risks of incident).	NA	
ASPECT: Security practices			
HR8. Additional	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations	NA	
ASPECT: Indigenous rights			
HR9. Additional	Total number of incidents of violations involving rights of indigenous people and actions taken	NA	
PRODUCT RESPONSIBILITY			
ASPECT: Customer health and safety			
PR1. Core	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	YES	43
PR2. Additional	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes	YES	114
ASPECT: Product and service labeling			
PR3. Core	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements	YES	43
PR4. Additional	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes	NA	
PR5. Additional	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction	YES	105, 109, 121
ASPECT: Marketing communications			
PR6. Core	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship	YES	46
PR7. Additional	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes	YES	46
ASPECT: Customer privacy			
PR8. Additional	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	YES	114
ASPECT: Compliance			
PR9. Core	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	YES	114-115

YES Covered ND Not Available
 YES* Partly covered NO Not Covered
 NA Not Applicable NM Not Material

Quantitative environmental indicators are referred only to Italian sites